Concord & Commerce Cloud

Concord's extensive experience launching Salesforce Commerce Cloud helps you avoid sneaky pitfalls and establish a **scalable, flexible ecommerce platform.**

Our proprietary accelerators expedite implementation of many functions to get you up and running faster than ever.

Commerce-Related Functions	In-Scope	Priority
BROWSE & SEARCH		
Home, Navigation, Header/Footer	☐	
Store Locator	☐	
CLP, PLP, PDP		
Ratings & Reviews	☐	
BOPIS / Curbside	☐	
CART & CHECKOUT		
Promotions (SFCC) / Coupons	☐	
Payments (CC, GC, ApplePay)	☐	
Shipping	☐	
MY ACCOUNT		
Wishlist	☐	
Address Book	☐	
Saved Payments	☐	
POST PURCHASE		
Order Tracking	☐	
Returns & Cancellations	☐	
Order History	☐	
MISCELLANEOUS		
Branded Cards	☐	
Loyalty Integration (Checkout, Profile)	☐	
Product Recommendation	☐	

Commerce-Related Functions	In-Scope	Priority
MOBILE		
ApplePay	☐	
Geofencing (Location Services + Beacons)	☐	
Biometrics Integration	☐	
Voice Search (iOS Native)	☐	
Visual Search	☐	
App Reviews & Feedback	☐	
Store Mode / Scan & Go	☐	
QR / Barcode Scanner	☐	
Curbside Pickup with Location Tracking	☐	
App Distribution Management	☐	
CMS Integration (SFCC)	☐	
Mobile Analytics / Crashlytics	☐	
ENGAGEMENT		
Push Notification (On Demand, Triggers)	☐	
Social Integration	☐	
Customer Service	☐	
Chat	☐	
Live Chat Integrated with SMS	☐	
Contact Us Page	☐	
Phone Call	☐	
TECHNICAL		
OMS (SFCC)	☐	
Inventory (SFCC)	☐	
Price & Promo Master (SFCC)	☐	
PIM (SFCC)	☐	
Loyalty	☐	
THIRD-PARTY INTEGRATIONS		
Functionality Pixels	☐	
Marketing Pixels	☐	